django-contactme-form Documentation Release 1.1

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django-contactme provides a simple contact form that only hits the database after the user confirm her email address. Emails are threaded to avoid response blocking.

Tested under:

- Python 3.2 and Django 1.5.1
- Python 2.7 and Django 1.5.1
- Python 2.7 and Django 1.4.5

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Demo project

django-contactme comes with a demo project to see the app in action.

1.1 Demo quick setup

- 1. cd into the demo directory
- 2. python manage syncdb will create a simple SQLite db file for the demo.
- 3. Run the server python manage runserver and browse http://localhost:8000

1.2 Email settings

By default the demo project send email messages to the standard output. You can customize a few email settings to allow django sending emails. This will allow you to receive email messages with confirmation URLs that actually work.

Edit the demo/settings.py file, go to the end of the file and customize the following settings. Provide actual values of your email address and email provider:

```
EMAIL_HOST = "" # gmail: "smtp.gmail.com"
EMAIL_PORT = "" # gmail: "587"
EMAIL_HOST_USER = "" # gmail: user@gmail.com
EMAIL_HOST_PASSWORD = ""
EMAIL_USE_TLS = True # gmail
DEFAULT_FROM_EMAIL = "Your site name <user@gmail.com>"
SERVER_EMAIL = DEFAULT_FROM_EMAIL
# Fill in actual EMAIL settings above, and comment out the
# following line to let the django demo sending actual emails
# EMAIL_BACKEND = 'django.core.mail.backends.console.EmailBackend'
CONTACTME_NOTIFY_TO = "Your name <user@gmail.com>"
```

The domain used in the links sent by email refers to *example.com* and thus are not associated with your django development web server. Enter in the admin UI and change the domain name to something like *localhost:8000*.

1.3 Register a signal receiver

After trying the demo site you may like to add a receiver for any of the signals sent during the workflow.

Read the Signals to know more about django-contactme signals.

Read the Signals and receivers in the Tutorial to see an example.

Tutorial

django-contactme is a reusable app that relies on its own code and doesn't require any other extra app.

2.1 Installation

Installing django-contactme is as simple as checking out the source and adding it to your project or PYTHONPATH.

Use git, pip or easy_install to check out django-contactme from Github or get a release from PyPI:

- 1. Use git to clone the repository, and then install the package (read more about git):
- git clone git://github.com/danirus/django-contactme.git and
- python setup.py install
- 2. Or use **pip** (read more about **pip**):
- Dopip install django-contactme, or
- Edit your project's requirements file and append either the Github URL or the package name django-contactme, and then do pip install -r requirements.
- 3. Or use **easy_install** (read more about easy_install):
- Doeasy_install django-contactme

2.2 Configuration

- 1. Add 'django_contactme' to your INSTALLED_APPS setting.
- 2. Add url(r'^contact/', include('django_contactme.urls')) to your urls.py.
- 3. Create a django_contactme directory in your templates directory and copy the default templates from django-contactme into the new created directory.
- 4. Run python manage.py syncdb that creates the contactme_contact_msg table.

2.2.1 Customization

1. Optionally you can add some settings to control django-contactme behaviour (see Settings), but they all have sane defaults.

2. Customize the templates (see Templates) in your django_contactme templates directory to make them fit in your design.

2.3 Workflow

Workflow described in 3 actions:

- 1. Get the Contact Form.
- 1. Render the Contact Form page. Omit this at will by using the render-contact-form templatetag (see Templatetags) in your own templates.
- 2. Post the Contact Form.
- 1. Check if there are *form security errors*. django_contactme forms are protected with timestamp, security_hash and honeypot field, following the same approach as the built-in Django Comments Framework. In case of *form security errors* send a 400 code response and stop.
- 2. Check whether there are other *form errors* (fields name, email and message) or whether the user clicked on the *preview* button. In such a case render the *Contact Form* again, with the *form errors* if any, and stop.
- 3. Send signal django_contactme.signals.confirmation_will_be_requested. If any receiver returns False, send a discarded contact message response to the user and stop.
- 4. Send a confirmation email to the user with a confirmation URL.
- 5. Send signal django_contactme.signals.confirmation_requested.
- 6. Render a "confirmation has been sent to you by email" template.
- 3. Visit the Confirmation URL.
- 1. Check whether the token in the confirmation URL is correct. If it isn't raise a 404 code response and stop.
- 2. Create a ContactMsg model instance with the message data secured in the URL.
- 3. Send signal confirmation_received. If any receiver return False, send a discarded contact message response to the user and stop.
- 4. Send an email to settings.CONTACTME_NOTIFY_TO addresses indicating that a new Contact Message has been received.
- 5. Render a "your contact request has been received, thank you" template.

2.3.1 Creating the secure token for the confirmation URL

The Confirmation URL sent by email to the user has a secured token with the contact form data. To create the token django-contactme uses the module signed.py authored by Simon Willison and provided in Django-OpenID.

django_openid.signed offers two high level functions:

- dumps: Returns URL-safe, sha1 signed base64 compressed pickle of a given object.
- loads: Reverse of dumps(), raises ValueError if signature fails.

A brief example:

```
>>> signed.dumps("hello")
'UydoZWxsbycKcDAKLg.QLtjWHYe7udYuZeQyLlafPqAx1E'
```

```
>>> signed.loads('UydoZWxsbycKcDAKLg.QLtjWHYe7udYuZeQyLlafPqAx1E')
```

'hello'

```
>>> signed.loads('UydoZWxsbycKcDAKLg.QLtjWHYe7udYuZeQyLlafPqAx1E-modified')
BadSignature: Signature failed: QLtjWHYe7udYuZeQyLlafPqAx1E-modified
```

There are two components in dump's output UydoZWxsbycKcDAKLg.QLtjWHYe7udYuZeQyLlafPqAx1E, separatad by a '.'. The first component is a URLsafe base64 encoded pickle of the object passed to dumps(). The second component is a base64 encoded hmac/SHA1 hash of "\$first_component.\$secret".

Calling signed.loads(s) checks the signature BEFORE unpickling the object -this protects against malformed pickle attacks. If the signature fails, a ValueError subclass is raised (actually a BadSignature).

2.4 Signals and receivers

The workflow mentions that django-contactme sends 3 signals:

- 1. confirmation_will_be_requested: Sent just before a confirmation message is requested.
- 2. confirmation_requested: Sent just after a confirmation message is requested.
- 3. confirmation_received: Sent just after a confirmation has been received.

See Signals to know more.

You may want to extend django-contactme by registering a receiver for any of this signals.

An example function receiver might check the datetime a user submitted a contact message and the datetime the confirmation URL has been clicked. If the difference between them is over 7 days the message could be discarded with a graceful "*sorry, too old message*" template.

Extending the demo site with the following code would do the job:

```
# append the code below to demo/views.py:
from datetime import datetime, timedelta
from django_contactme import signals
def check_submit_date_is_within_last_7days(sender, data, request, **kwargs):
   plus7days = timedelta(days=7)
   if data["submit_date"] + plus7days < datetime.now():</pre>
       return False
signals.confirmation_received.connect(check_submit_date_is_within_last_7days)
# change get_instance_data in django_contactme/forms.py to cheat a bit and
# make django believe that the contact form was submitted 7 days ago:
def get_instance_data(self):
   Returns the dict of data to be used to create a contact message.
    from datetime import timedelta
                                                                   # ADD THIS
   return dict (
                  = self.cleaned_data["name"],
       name
                  = self.cleaned_data["email"],
        email
       message = self.cleaned_data["message"],
```

Try the demo site again and see that the *django_contactme/discarded.html* template is rendered after clicking on the confirmation URL.

Signals

List of signals sent by the django-contactme app.

3.1 Confirmation will be requested

django_contactme.signals.confirmation_will_be_requested Sent just before a confirmation message is requested.

A message is sent to the user right after the contact form is been posted and validated to verify the user's email address. This signal may be used to ban email addresses or check message content. If any receiver returns False the process is discarded and the user receives a discarded message.

3.2 Confirmation has been requested

django_contactme.signals.confirmation_requested Sent just after a confirmation message is requested.

A message is sent to the user right after the contact form is been posted and validated to verify the user's email address. This signal may be uses to trace contact messages posted but never confirmed.

3.3 Confirmation has been received

django_contactme.signals.confirmation_received Sent just after a confirmation has been received.

A confirmation is received when the user clicks on the link provided in the confirmation message sent by email. This signal may be used to validate that the submit date stored in the URL is no older than a certain time. If any receiver returns False the process is discarded and the user receives a discarded message.

See a simple example of a receiver for this signal: Signals and receivers, in the Tutorial.

Templatetags

django-contactme has a templatetag to render the contact form.

4.1 render_contact_form

Many sites use a hidden div that fadeIn/slideUp when the user clicks on the **contact me/us** link. Use render_contact_form templatetag to render the contact form anywhere in your template. It uses the django_contactme/form.html template to render the form.

Settings

This is the comprehensive list of settings django-contactme recognizes.

5.1 CONTACTME_MSG_MAX_LEN

Optional

This setting establish the maximum length of the message a user may write in the form.

An example:

```
CONTACTME_MSG_MAX_LEN = 3000
```

Defaults to 3000.

5.2 CONTACTME_SALT

Optional

This setting establish the ASCII string extra_key used by signed.dumps to salt the contact form hash. As signed.dumps docstring says, just in case you're worried that the NSA might try to brute-force your SHA-1 protected secret.

An example:

CONTACTME_SALT = 'G0h5gt073h6gH4p25GS2g5AQ25hTm256yGt134tMP5TgCX\$&HKOYRV'

Defaults to an empty string.

5.3 CONTACTME_NOTIFY_TO

Optional

This setting establish the email address that will be notified on new contact messages. May be a list of email addresses separated by commas.

An example:

CONTACTME_NOTIFY_TO = 'Alice <alice@example.com>, Joe <joe@example.com>'

Defaults to settings. ADMINS.

Templates

List of template files coming with django-contactme.

- **django_contactme/contactme.html** Entry point for the django-contactme form. Template rendereded when visiting the /contact/URL. It makes use of the render_contact_form templatetag (see Templatetags).
- django_contactme/form.html Used by the templatetag render_contact_form (see Templatetags).
- **django_contactme/preview.html** Rendered either when the contact form has errors or when the user click on the preview button.
- **django_contactme/confirmation_email.txt** Email message sent to the user when the contact form is clean, after the user clicks on the post button.
- **django_contactme/confirmation_sent.html** Rendered if the contact form is clean when the user clicks on the post button and right after sending the confirmation email.
- django_contactme/discarded.html Rendered if a receiver of the confirmation_received signal returns False. The signal confirmation_received is sent when the user click on the URL sent by email to confirm the contact message. See Signals.
- django_contactme/accepted.html Rendered when the user click on the URL sent by email to confirm the contact message. If there are no receivers of the signal confirmation_received or none of the receivers returns False, the template is rendered and a ContactMsg model instance is created.

Quick start

- 1. Add django_contactme to INSTALLED_APPS.
- 2. Add url(r'^contact/', include('django_contactme.urls')) to your root URLconf.
- 3. syncdb, runserver, and
- 4. Hit http://localhost:8000/contact/ in your browser!

Workflow in short

The user...

- 1. Clicks on the contact me/us link of your site.
- 2. She fills in the contact form data with her name, email address and message, and clicks on preview.
- 3. She finally clicks on *post* and submit the form.
- 4. Then django-contactme:
- 1. Creates a token with the contact form data.
- 2. Sends an email to her with a confirmation URL containing the token.
- 3. And shows a template telling her she must click on the link to confirm the message.
- 1. She receives the email, she opens it, and she clicks on the confirmation link.
- 2. Then django-contactme:
- 1. Check that the token is correct and creates a ContactMsg model instance.
- 2. Sends an email to CONTACTME_NOTIFY_TO addresses notifying that a new contact message has arrived.
- 3. And shows a template being grateful to her for the message.

Read a longer workflow description in the Workflow section of the Tutorial.